

BIO

Experienced in UI creation in the broadest sense since 1995. I worked in different domains (industry, public domain, healthcare, logistics) and roles, from front-end developer to team lead to UX designer.

UX wise, my experience is mostly in Interaction Design (IxD), product design, and information architecture (IA) and some UI design.

EDUCATION

main education:

Technical Computer Engineering - HTS-TCK, Fontys Eindhoven

trainings followed:

- UI Design (Erik D. Kennedy)
- Interaction Design (Competence Factory)
- Axure RP (Competence Factory)
- UX Basic Training (Nielsen Norman Group)
- The One-Person UX Team Toolbox (Nielsen Norman Group)
- The Human Mind and Usability (Nielsen Norman Group)
- Journey Mapping to Understand Customer Needs (Nielsen Norman Group)
- Usability Testing (Nielsen Norman Group)
- User Interface Principles Every Designer Must Know (Nielsen Norman Group)
- Wireframing and Prototyping (Nielsen Norman Group)
- Basisveiligheid VCA (Safety, Health and Environment Checklist Contractors)
- HTML5 (The Academy)
- Creating User Experiences: Fundamental UI Design Principles (Online, Billy Hollis)
- Microsoft Certified Technology Specialist certified:
 - » Microsoft .NET Framework, Windows Presentation Foundation (WPF 70-502)
 - » Microsoft .NET Framework, Application Development Foundation (ADF 70-536)
- Windows Presentation Foundation (Twice)
- Personal Entrepreneurship (Performance Company)
- GUI, web design, psychology and human efficiency (Leonard Verhoef)
- Advanced .NET (Platform and C#, BVO, Mark Farragher)
- Consult & decision-making (Schouten & Nelissen)
- Object Oriented modelling with UML
- UML Upgrade 1.0-2.0 (ICT, Marco Peters)
- OO Thinking (ICT, Eric Damhuis)
- Java Workshop (ICT)

trainer:

UI Design Principles

MY EXPERIENCED WEIGHED TO EACH OTHER

Interaction Design and Prototyping UX process setup, evangelism UI design User interviews, observations, user testing Design tools (Figma, Axure, Adobe XD, Balsamiq, Blend) **UI** Development



CONTACT

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Helmond -The Netherlands

UX SKILLS

Adobe XD **Figma** Axure **Balsamiq** Storybook **Blend**

Personas

Competitive Analysis User interviews

Customer Journey Maps

Interaction Design

Wireframes

Low & High-Fidelity mockups Interactive prototypes

Visual Design Style guides

Design systems

Branding

UX Writing

CODING SKILLS

HTML CSS/SASS **Angular** RxJs Java/TypeScript NgRx C# / MVVM **WPF** WinForms **MFC** C and C++ Java **VB.NET VBA**

Visual Studio Git **VS** Code **NPM**

Yarn

PROCESS

UCD **Design Thinking** Agile Scrum/Kanban

LANGUAGES

Dutch (Native) English (Fluent) Italian (Un po')

SUMMARY OF WORK EXPERIENCE

UX / CX designer

Jul 2022 – present

Bosch Rexroth → ctrlX FLOW Digital Tool Chain

Defining a tool suite for the entire customer journey from ordering a high-speed factory conveyance system to configuring and commissioning it. Worked solely as UX/CX'er, defining customer journeys, personas, user stories, information architecture and UI designs of the tools.

Front-end developer, Interaction designer

Jan 2019 – Jun 2022

Vanderlande → VIBES-UX Baggage Control Room GUI

Developing the next generation of baggage handling user interface, using web technology (Angular/RxJS) and focusing on UX. Did development and lots of interaction design.

Front-end developer, Interaction designer

Aug 2011 – Dec 2018

Vanderlande → VIBES Baggage Control Room GUI

Creating a user interface for airport baggage handling systems, using WPF with MVVM and C# in .NET. Being a UX advocate, introduction of User Centered Design, prototyping and training people.

Front-end developer

Jan 2011 – Jun 2011

Philips Healthcare (iXR Innovation) → UI Prototyping

Building fully functioning UI prototypes for the next generation Cardio/Vascular X-ray systems so new UI concepts could be evaluated by key customers (selected surgeons).

Application developer

Apr 2005 – Dec 2010

Philips Healthcare (iXR IVVR) → Test Automation Framework (TAF)

Creating a GUI application that supports system testers of Cardio/Vascular X-ray systems with creating, running tests, and analyzing results. By focusing on ease of use, the target group was persuaded to shift manual testing to automate testing.

Web designer, Application developer, Co-owner

May 2003 – Jun 2007

GERONNO Models & Promotions → Corporate web site & application

- Creating a corporate website; UI design, implementation and UX writing.
- Setting up and maintaining a database for contact management, billing, etc. Strong focus on the user interface part to optimize the workflow within the company.

Software developer

May 2003 – Mar 2005

ICT Embedded → RSDS / Custodian

Creating software for remote service and asset management of machines that can be located anywhere in the world and can be accessed via a central back-office application.

Web designer, Software developer

Apr 2002 – Apr 2003

Vanderlande → Web Interface for the Bagtrax Area Server

Creating a web interface for an embedded controller used in airport baggage handling systems and extending the software of the controller.

Web designer

Sept 2001 – Mar 2002

Freelance model → Portfolio web site

Creating a portfolio web site for a freelance fashion model.

UX designer

Apr 2001 – Jul 2001

Assembléon → GUI Requirements for Accuracy Model & Budget project

User analysis, gathering requirements, creating user stories and creating designs for a GUI for an accuracy mathematical model.

Front-end developer

Aug 2000 – Apr 2001

Océ Technologies → Print Logic

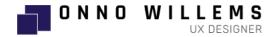
Extending Print Logic; a desktop application for monitoring and controlling print jobs on copiers.

Front-end developer

Mar 1999 – Jul 2000

ASML → Twinscan Test Software

Creating Test Software for ASML Wafer Steppers (Motif based UIs for Calibration & Performance of a machine). Participated in the GUI knowledge exchange team.



Software developer

Aug 1998 – Feb 1999

RIVM → CLEAN

- Analyzing & optimizing the software development process used on a department of the RIVM.
- Extending mathematical simulation software (C++).

GUI Team lead

Aug 1996 – Jul 1998

Vanderlande Industries → Graphical User Interface for FSC

- o Investigating operator behavior to optimize workflow for the FSC controller.
- Investigating a new graphical environment (called 'Photon') for the real-time OS.
- o Building an entirely new graphical user interface for the FSC product.

Software developer

Sept 1995 – Jul 1996

Vanderlande Industries → Flow Systems Controller (FSC)

Extending FSC; generic control software used to control conveyor systems for parcel sorting (C, Real-time).

Despite this not being a 1-pager, this is the short version Θ . Contact me if you want a full resume, or better, let's have a chat!